Overview

Non-Conformities Quality Suite is the designated system of record used by GEGS-GA sites to log non-conformance(s), allowing the organization to take appropriate action(s) to satisfy the requirements stated in the quality system procedures and/or quality standard.
Supplier Module

- Suppliers will have direct access in the Non Conformities Quality Suite
- Suppliers will receive email notifications
- Supplier Quality Engineers can validate Non Conformities and 8D in the tool
- Supplier Dash board is available for each supplier to view all assigned records

For GE Suppliers access the tool

Supplier must get a SSO ID using the GE SSO ID request link
https://nextgen.ge-registrar.com/b2bregistration/index.html#/signin

Supplier must then share the SSO ID with SQE and SQE will submit an internal workflow for access to GA instance Quality Suite
Please use only latest versions of Google Chrome or Microsoft Edge to log in to Non-Conformities Renew Quality Suite.
Once access is granted Supplier will be able to see the dashboard using the production link:

**Grid Automation Quality suite Production Link**

[https://non-conformities-webapp.run.aws-usw02-pr.ice.predix.io/#/dash/home](https://non-conformities-webapp.run.aws-usw02-pr.ice.predix.io/#/dash/home)
Supplier Dashboard View

Default Overview of all NC’s assigned to User

Tab for List of Closed NC’s

Help Desk Link to log a Ticket

Selection to see NC’s by User role or by Business

Tab for type of NC’s by Risk Categorization

NC’s KPI’s by age and P95
Supplier Dashboard View continued

- **Search Functionality**
- **User information**
- **NC ID assigned to user**
- **Status of open NC cases**
- **Selection to add and rearrange columns**
- **Excel Export**

The image shows a screenshot of a dashboard with various functionalities:

- **Active Records on Track**
- **My Backlog**
- **Key Indicators**
  - Aging of Open Tickets
  - Completion Of Action
- **Table**
  - Columns: NC ID, Problem Summary, Action Description, Plan Due Date, Status, Priority, GS Supplier Identifier, PO No.
When an NC has been assigned Supplier will receive an email notification with a link which will open directly into the NC Record

A New action item has been assigned to you on below NC. Kindly click on below link to complete the action

Details of the Non-Conformity
NC ID : 155164
Action Type : Containment
Responsible : Asha Stephen
Action Description : TestFullflow
Comments: Not-Started
Action Due Date : 2020-03-21

To Launch the resolution of this complaint, go to NC# 155164

Please do not reply to this message.

Best Regards,
Non-Conformity Team
Once in the NC record, User can view the case and the assigned actions. All editable fields will appear white.
Supplier NC Record View cont’d

Tab to see GE Attachments

Tab to for NC defect information

Tab to assigned actions
Supplier Mandatory Editable fields

- **Responsible**: contact who is able to provide the inputs for the associated action
- **Start date**: Date activity started cannot backdate
- **Completion**: Date of the completion date cannot backdate or forward date
- **In process comments**: Free text for comments
- **Status**: In-progress and Done
- **Standardized Cause codes L0/ L1
- **Process Origin**

![Image of Grid Automation Non-Conformities Renew Quality Suite Non-conformance Management Tool Overview](image_url)
When all editable fields are completed, user shall:

1) Change the status to “Done” for each action

2) Click on Save and the response will be submitted to the SQE for review. The NC window will close and Quality Suite Dashboard will Display
Supplier Dashboard

Status Column will allow supplier to see the status of their response. If accepted by the SQE, NCs will show as Solved. All Closed NCs can be viewed from side tab.