



GE Digital Energy Multilin

650 Markland Street,
Markham, ON
L6C 0M1
Canada
T 905 927 5499
M 647248 7280

November 2, 2015

Subject: GE Supplier Quality Requirement SRC-0002: Change Management

Dear Valued Supplier:

In alignment with the three key points in the GE Energy Management Sourcing Quality Policy; Customer Satisfaction, Compliance to Laws & Regulations and Continuous Improvement. Our main objective is:

To provide better quality & service to our customers, by building stronger partnerships with our suppliers. To grow our businesses, the customer experience needs to be much more positive than it has been in the past. We are committed to making that happen and we need our suppliers similarly committed in order to achieve success.

At this time, we would like to take this opportunity to re-familiarize your team with the GE Supplier Quality Requirements (SRC-0002) as referenced on the GE Purchase Orders issued to all suppliers.

The document is available at the GE Supplier Central under the Supplier Procedures category, along with relevant documents, Supplier Systems and Business Specific Standards.

Supplier Document Library: <http://www.geenergymanagement.com/supplier-quality>

http://www.geenergymanagement.com/sites/geem/files/EM-SRC-0002-Supplier_Quality_Requirements%20Rev%202.3.pdf

You attention is required to the following sections:

Section 2.2.17: Supplier Engineering Change Control

Section 2.3.4: Supplier Deviation Requests

Section 2.3.5: Supplier Root Cause, Corrective Action/Preventive Actions

Please note: All Purchase Orders, when accepted by a supplier, are expected to meet Supplier Quality Requirements.

The GE Supplier Collaboration tool is called "Clear Orbit" the Supplier Quality Engineer for your respective business will be confirming you have access to this tool. In the meantime, we ask that you ensure your Quality Manager has access to the Clear Orbit tool. If you have a Clear Orbit application/access issue, please call (866)-770-5248 or email psesourps@ps.ge.com.

Effective immediately, we ask that you **no longer accept any email or verbal change management approvals** from GE Grid Automation. The acceptable form of change/deviation requests is the Clear Orbit Portal or GE Engineering Change Order process. Changes in materials and processes are not permitted and supplier should not proceed until GE Grid Automation has provided written approval.

We value our relationships with our suppliers and are always willing to work with them on process and product improvements. We look forward to building a stronger working relationship with improved quality of output. Please do not hesitate to contact your respective Supplier Quality Engineer or Sourcing Leader, should you require additional information or clarifications.

Sincerely,

Balvinder Seetal, GA Supplier Quality Leader

Jeff Twomey, GA Senior Sourcing leader