

	Service	Service's Available Options		
<b>Getting to know you</b>	Initial Site Visit	YES	NO	
<b>Troubleshooting any of your potential future issues</b>	Remote support responsiveness	Working hours 5d or 7d/7	Availability 24/7	No guarantees but limited hours bank
	FSE Mobilization time	Guaranteed in specific timeframe	No guarantees	
<b>Defining &amp; executing your maintenance</b>	Dedicated contract manager & KPI reporting	YES	NO	
	Planned Maintenance	Fixed price including Labor and/or consumables	NO	
<b>Training Tailored to your needs</b>	Product and or process training and courses	Onsite	GE Training Center	
<b>Leveraging our lessons learnt</b>	Subscribe to our lessons learnt	YES	NO	
<b>Giving you enhanced insurance</b>	Performance guarantees	YES	NO	
<b>Connectix Operations+</b>	Fuel Optimization & Emission control (Operations+ Energy Optimization)	Base <sup>a</sup>	Digital Support <sup>b</sup>	
	Drilling Productivity/process optimization (Operations+ Process Optimizaion)	Base <sup>a</sup>	Digital Support <sup>b</sup>	Fully Managed <sup>c</sup>
	Dynamic Positioning performance monitoring (Operations+ Performance Optimization)	Base <sup>a</sup>	Digital Support <sup>b</sup>	
<b>Connectix Maintenance+</b>	Asset Performance Management (Maintenance+ APM)	Base <sup>a</sup>	Digital Support <sup>b</sup>	Fully Managed <sup>c</sup>
<b>Connectix Services+</b>	Visor Remote Monitoring & Diagnostic	YES	NO	
	Cyber consulting services	Initial risk assessment	Initial risk mitigation	Regular reviews & updates as necessary